



PECANWOOD
ESTATE
HOMEOWNERS ASSOCIATION

17 March 2020

COVID-19 (Coronavirus) State of Disaster Pandemic

Dear Residents,

It is each and every person's responsibility to ensure their own personal hygiene and to manage the risks associated with the spreading and containment of the virus. We advise all residents to view the attached "*Coronavirus No-Panic Help guide*" to minimise any concerns.

Following a Board Meeting held on Monday afternoon to specifically address the COVID-19 (Coronavirus) epidemic, the Board of Directors have instituted the following measures to minimise the risks to fellow Residents and our Community:

- Access Cards will be implemented in lieu of Biometrics as a no-touch system with immediate effect. All residents who would prefer to make use of an access card may do so. Please complete and submit the application form in the link below. The PHOA will be in contact with you when your access card is ready for collection at Main Gate Reception. Please note that the cards will be valid for a period of 3-months after which time the HOA will re-evaluate the merits of extending this period or not. The Biometrics will still be operational, please ensure to use the hand sanitizer provided.
- The PHOA has procured additional hand sanitizer units that will be installed at strategic areas within the Estate, including but not limited to, the entrance at the Main Clubhouse, Gymnasium/PHOA Offices and Boat Club. We expect delivery thereof by the end of the week.
- The feasibility of using temperature screening devices is being investigated in terms of cost and availability. The intention is to if possible, screen all visitors entering the Main Gate and everyone entering through the Contractors Gate.
- We appeal to all renters to ensure that they comply with the 72-hours prior to arrival vetting procedure as required for all leisure rentals i.e. scheduled by Estate Agents, Airbnb, private rentals or any other platforms. If guests arrive without the prescribed clearance, they will not be allowed to enter the Estate.
- It would be expected from our main service providers to submit their plans to protect their staff from the virus by Friday, 20th March 2020, for PHOA to review.
- All social events and gatherings have been cancelled until further notice (i.e. Easter Festival- and gatherings greater than 100 participants etc.).
- Seating areas will be spread out within the restaurants on the Estate to minimise contact between people. No self-servicing meals will be available (i.e. Buffets/Carvery's, including Halfway House) but meals on the menus can be ordered.
- Only paper towels will be available for use in the restrooms. Paper serviettes will be used in the Restaurants.
- No sport-related **group** coaching will be allowed until further notice, i.e. swimming, tennis, golf etc.

P.O. Box 302 Broederstroom, 0240 R512 Provincial Road, North West Province, South Africa
012 244 8000 | reception@pecanwoodhoa.co.za | www.pecanwood.co.za

Directors: D Botha, M Myburgh, D Purnell, T Welthagen, H Woithe, A Ansley, M Kgosana



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Golf Activities

- In an effort to minimize gatherings, we will not permit any large Golf Days to make use of the showers and lockers. Only the toilet facilities will be available for use. On Members days, we will permit the use of all facilities- but this will be at the members own risk.
- All players are to practice social distancing.
- Extra precautional measures will be taken when cleaning the Golf Carts as well as Golf Bag handling.
- We encourage all players to leave their cell phones in their golf bag and not to place on golf carts.
- Golfers, where possible, must avoid sharing golf carts, rental prices will be adjusted.
- Pre-packed meals and snacks will be available for purchase at the Halfway House.
- Golf Prize giving will be limited to groups of less than 100 people.
- One-tee start would be applicable to stagger the use of facilities.

Emergency Medical Services

- Residents to contact AEMS (on-site medical service) contact number **072 392 5556** if they experience any flu-like symptoms.
- AEMS will guide residents in reporting any possible cases via the official standard operating procedures laid down by the Government.

We assure all residents of our continuous efforts to re-evaluate and consider measures in minimising the spread of the virus. If any resident has constructive suggestions for consideration, please submit an email to executivepa@pecanwoodhoa.co.za.

As stated by our President, Cyril Ramaphosa, *"It is true that we are facing a grave emergency. But if we act together, if we act now, and if we act decisively, we will overcome it"*.

We need to consider all people in South Africa and assist in minimising the spread of COVID-19 for all our sakes.

Kind Regards

PHOA

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